



Country-Cities- Visiting

FRANCE **PARIS BELGIUM BRUSSELS NETHERLANDS AMSTERDAM** GERMANY.

COLOGNE, FRANKFURT, HEPPENHEIM **SWITZERLAND** ZURICH, LUCERNE, INTERLAKEN

AUSTRIA INNSBRUCK

ITALY VENICE, FLORENCE, PISA, AREZZO, ROME



ALL TAXES INCLUDED





TOUR ITINERARY

Day 1: (India) New Delhi to Paris

Arrive in to one of the most stylish city in the world which has more familiar landmarks than no other city in the world. On arrival, you will be transferred to the hotel for check in.

Later we take a Boat ride - river **seine cruise**. Immerse yourself in romance, cruising under iconic bridges to see the architectural wonders and discover the daily life of this beautiful city from the water



Evening proceeds for **Hot Indian dinner at local Indian Restaurant** OR packed Indian dinner at hotel. Overnight stay at hotel.



Meals: Dinner

Day 2: Paris



After breakfast at hotel proceed to experience the **panoramic city tour of Paris** with an English speaking tour guide. This tour will take you to most of the major Parisian loved Sights with a visit to Louvere Museum and Glass pyramid, Palace de la Concorde, Champs Elyees, Arc de Triomphe, Notre Dame, Alexander Bridge, Invalides, Concords Square and much more.

Later we visit to the main attraction of Paris – Eiffel Tower where we experience magic of Paris with breath-taking view from the **3**rd level of Eiffel tower.

Later, proceed for Hot Indian dinner at the local Indian Restaurant.

After Dinner, you have an option to join Optional **Lido Show tour with Illumination of Paris**. The lido has been a venue for the finest French cabaret show with the most famous name until 1964, overnight at Hotel





Day 3: Paris (Optional Disneyland or Versailles or Shopping at La Vallee Village)

After hearty breakfast at the hotel, day free for leisure.

OR



Join an **optional Disneyland tour**. Discover the magical land of Disney, just as you remember from classic Disney stories where fairytales really do come true. Adventure and fun to the power of five, Main Street, U.S.A® Fantasyland, Frontier land, Adventure land and Discovery land. Don't miss the Meet 'n' Greet with the beloved Disney Characters: a special moment to

share.

OR

Join our free excursion to **Versailles. This tour** will take a scenic drive from Paris to Versailles, home of the **Palace of Versailles**, Louis IV's opulent mansion is one of the most famous symbols of French political history and power. This UNESCO World Heritage Site was the center of French politics for nearly a century, until the beginning of the French Revolution (Palace entry ticket to be paid directly). After tour proceed for **dinner at Indian restaurant.** Overnight Stay at Hotel



OR



Join our free drop to La Vallee Village for shopping. The ultimate open-air shopping experience awaits at our beautiful Village, where more than 110 boutiques offer exceptional savings all year round. After tour proceed for dinner at Indian restaurant. Overnight Stay at Hotel





Day 4: Paris to Amsterdam via Brussels



After breakfast proceed for Amsterdam by coach. On the way, there will be a de tour to Brussels in Belgium. You will start your **Brussels orientation tour** by driving along the magnificent Royal Residence, the Chinese Pavilion and St. Michaels' cathedral towards the world-famous Atomium. Later, head towards Amsterdam after capturing the memories of the beautiful Brussels city.

On arrival in Amsterdam, proceed for **Dinner** and overnight stay in Amsterdam



Meals: Breakfast, Dinner

Day 5: Amsterdam

After Breakfast at hotel, enjoy a fun **Amsterdam canal cruise** which is a great way to get to know one of Europe's most popular tourist destinations. Later we Proceed for the orientation of the city of Amsterdam which is also known as the Venice of the north, here you will see Dam Square, the Royal Palace, the beautiful Amsterdam canal belt, the Anne Frank House, the Old Church, famous red-light district as well as one or more of our city market streets and much more.



You will have evening at leisure and shopping, enjoy picturesque canal network, rich history, and vibrant cultural scene in Amsterdam. You can click picture at "I Amsterdam " sign and experience Amsterdam on own. Hot Indian dinner and overnight stay in Amsterdam.



Meals: Breakfast, Dinner

Day 6: Amsterdam - Cologne - Frankfurt - Heppenheim



Today in the morning, after breakfast, proceed to the fourth largest German city "Cologne". Here you will witness Cologne Cathedral, the 4711 House, the Rathaus (historic city hall) and many more interesting things.

Later proceed to Frankfurt where you will see Romer city town hall, Iron bridge (a chance to seal your love lock), old town church.

Continue your journey to Heppenheim which is known for its romantic and picturesque cityscape.



Later, proceed for hot Indian **dinner** and overnight stay in Heidelberg / Heppenheim.



Meals: Breakfast, Dinner

Day 7: Heppenheim - Titisee (Cuckoo clock) - Rhine falls - Zurich

After breakfast in the hotel continue to travel along the wooded black forest and proceed to Titisee to experience the famous cuckoo clock surrounded by dense Black forest. Later drive through picturesque landscape to Rhine Falls in Schaffhausen. Rhine fall is the largest plain waterfall in Europe. Admire and capture photos of the powerful falls, take a thrilling boat ride to



get a closer look at them. Continue the scenic ride to Zurich for the Zurich Lake photostop.

In evening, enjoy hot Indian dinner. Overnight stay at Hotel in Switzerland.



Meals: Breakfast, Dinner

Day 8: Mount Titlis - Lucerne



Today after breakfast, sit back and enjoy a scenic coach ride over the Albis Pass and along the shores of Lake Lucerne. Upon arrival, a short **Lucerne orientation tour** will introduce you to Lucerne's main highlights including the Lion Monument, Chapel Bridge and the new Concert and Congress Hall.

Proceed to **Mount Titlis** through the world's first revolving cable car. Enjoy the spectacular sight of the glacier's deep crevasses

and gigantic ice boulders from the **Rotair**, the revolving gondola lift that allows you an unrestricted 360-degree view of the magnificent landscape. On top of Mt. Titlis enjoy the snow lad mountains and some fun activities. Also click picture with Shahrukh Khan and Kajol with the famous "*Dilwale Dulhaniya Le Jayenge*" poster. **Dinner at the Indian restaurant/**Hotel and overnight stay in Hotel.





Day 9: Interlaken (Optional Jungfraujoch Mountain)

In the morning, breakfast in the hotel then proceed to **Interlaken** for its **orientation tour:** get mesmerized in emerald-colored waters of Lake Thun and Lake Brienz in the narrow stretch of the valley surrounded by famous mountain peaks of Eiger, Mönch, and Jungfrau. Here you will see statue of famous filmmaker the only and only "Yash chopra" and many more DDLJ movie sights.



You also have an option to visit Jungfraujoch Mountain (optional) which is over 11,000 feet up and called the Top of Europe. Switzerland's most breathtaking scenery awaits. View a 13.6-mile ice stream, an Ice Palace, and views that will melt your heart. You will even be able to get up close to a selection of the sights as your driver-guide will give you some free time to explore the city's most iconic monuments. Dinner at local Indian restaurant/hotel and overnight stay at hotel in Switzerland.



Meals: Breakfast, Dinner

Day 10: Switzerland-Innsbruck



in Innsbruck

After breakfast at the hotel, hop into the coach, sit back and enjoy the picturesque journey towards Innsbruck. On arrival, there will be short **Innsbruck Orientation** where you will see 'Goldenes Dachl' – the Golden roof, an ornate Gothic balcony and a symbol of the city. **Heiblinghaus**.

Later visit **Swarovski Crystal Worlds** museum where you will glimpse animals and jewelry made of Swarovski, exhibition halls decorated by crystals which is designed by panel of international contemporary artists. **Dinner at the Indian restaurant.** Overnight





Day 11: Innsbruck - Venice - Padua/Italy

Today, after breakfast proceed to Venice, in Italy. It's time to travel to one of the most romantic cities in the world, Hop on a **Vaporetto Ride** and be ready to thrill yourself with the beauty of this island. On arrival, there will be an **orientation tour of Venice** where you will see impressive Doge's Palace where Venice's famous lover and writer, Casanova was held in an attic prison before he managed to escape.



Later you see some of the main attractions of the romantic city – the stunning Basilica San Marco, the Bridge of Sighs, the exquisite Clock Tower and the Murano Glass blowing demonstrations.

Later enjoy **Dinner at Indian/local restaurant**. Overnight in Padua/Italy



Meals: Breakfast, Dinner

Day 12: Padua, Italy - Florence / Pisa - Arezzo



Today after breakfast, we will proceed towards Pisa to see four masterpieces of medieval times, which comprises of a baptistery, a cathedral, a cemetery, and the famous Leaning tower of Pisa (photo stop).

Later we drive through Florence to the famous **Michel Angelo point** to see the beautiful city scape of Florence. The Piazzale Michelangelo is a large, partly pedestrianized square located across the Arno River from the center of Florence. From the square you have one of the best unobstructed views over the city.

Later on continue your scenic ride towards Arezzo. **Dinner** at Indian restaurant. Overnight at Hotel in Arezzo.





Day 13: Arezzo - Rome

After breakfast at hotel hop onto the coach and proceed towards Roma where there will be **guided city tour of Rome**. We start our tour from Saint Peter's Basilica and then we proceed to see the grand ruins of Colosseum, ancient wonders and Renaissance master pieces. See the Spanish Steps, Trevi Fountain, Pantheon, Piazza Navona, Roman Forum or grab a slice of pizza! Don't forget to throw a coin in the beautiful Trevi Fountain.



Later, day free for leisure. You have a choice to go back to hotel and relax or get dropped to a popular market where you can enjoy shopping (return to hotel on own).

Enjoy dinner at Indian restaurant. Overnight in Rome



Meals: Breakfast, Dinner

Day 14: Rome to New Delhi (India)

After breakfast at hotel proceed to Airport for your flight back to India.



Meals: Breakfast

INCLUSIONS

- ✓ 3 Night accommodation in Paris
- ✓ 2 Night accommodation in Amsterdam
- ✓ 1 Night accommodation in Germany
- ✓ 3 Night accommodation in Switzerland
- ✓ 1 Night accommodation in Innsbruck
- ✓ 1 Night accommodation in Venice/Padua
- ✓ 1 Night accommodation in Arezzo
- ✓ 1 Night accommodation in Rome
- ✓ Breakfasts and Dinners
- ✓ River Seine Cruise in Paris



- ✓ Eiffel tower Level 3rd
- ✓ Paris Guided City tour
- ✓ Visit to Versailles / Drop at La Vallee Village for Shopping
- ✓ Brussels orientation tour
- ✓ Amsterdam Canal Cruise
- ✓ Amsterdam orientation tour
- ✓ Cologne orientation tour with Cathedral
- ✓ Frankfurt orientation tour
- ✓ Titisee Cuckoo Clock with Black Forest
- ✓ Rhine Fall Tours with Boat ride in Schaffhausen
- ✓ Interlaken orientation tour
- ✓ Lucerne orientation tour
- ✓ Mount TITLIS Tour with Rotair
- ✓ Zurich lake orientation Tour
- ✓ Innsbruck orientation
- ✓ Swarovski Crystal World tour
- ✓ Rome guided city tour
- ✓ Pisa orientation tour
- ✓ Michel Angelo tour (Florence)
- ✓ Fields of Miracle with Leaning tower of Pisa
- ✓ Venice walking tour with Murano demonstration
- ✓ Venice : Vaporetto Ride
- ✓ Insurance (up to 60 years of age)
- ✓ Return Airport Transfers
- ✓ Economy Class airfare
- ✓ Coach tour, Sightseeing as per the itinerary except for optional tours
- ✓ Services of a well-trained Zap Booking tour manager

	Hotels			
City	Nights	Hotel	Category	
Paris	3	Millenium CDG or Mercure Paris Orly or Similar 3,		
		Best Western Plus Berghotel Amersfoort or Best		
Amsterdam	2	Western Plus Plaza Almere or Similar	4 Star	
Heppenheim	1	Hotel Michael or similar	4 Star	
Switzerland	3	B&B Zurich or Similar	3 Star	
Innsbruck	1	Hotel-Restaurant Rumer Hof or similar	4 Star	
Venice/Padua	1	Hotel Cosmopolitan Bologna or Similar	4 Star	
Arezzo	1	Hotel Planet or Similar	4 Star	
Rome	1	Grand Duca D'Este or similar	4 Star	



TOUR COST						
	Adult Twin / Triple	Child with Bed (below 12 years)	Child without Bed (below 12 years)	Child without Bed (2-6 Years)	Single	Infant
Ex-Delhi	1,89,000	1,84,000	1,52,000	1,32,000	2,32,000	24,900
Ex-Paris	ТВА	TBA	TBA	TBA	ТВА	TBA

TCS @ 5 % TO BE COLLECTD OVER AND ABOVE THE TOTAL COST OF THE TOUR PACKAGE

Why 5 % Tax Collection at Source?

As per the Government mandate, tax is collected at source. With PAN card @ 5 % Without PAN card @ 10 %

^{*}You can claim this amount while filing your income tax return

OPTIONAL TOUR COST		
	Adult	Child
Mount Jungfrau with Interlaken Orientation	14,000	7,000
Lido Show + illumination of Paris (return transfer own)	12,000	12,000
Illumination of Paris (return transfer own)	4,500	4,500
Disneyland Ticket with transfer (1 Park / 1 Day Pass) with Transfers	6,000	6,000
Disneyland Ticket with transfer (2 Park / 1 Day Pass) with Transfers	8,500	8,500
Combo: Jungfrau + illumination of Paris + Disneyland (1 park)	23,500	16,500
Tour of Versailles	<mark>check with</mark>	
	reservations reservations	

 Dress Code For Lido Show-Please wear an elegant, smart outfit. No athletic outfits, sneakers, shorts, and flip flop are allowed. A full suit / evening dress is welcome

DEPARTURE DATES – 2023		
DECEMBER, 2022	24	
MARCH, 2023	4	
APRIL, 2023	7	
MAY, 2023	21,27	
JUNE, 2023	4, 9, 14,19	



Flight Details				
Flight number	Departure city	Arrival City	Departure time	Arrival time
<mark>TBA</mark>	<mark>TBA</mark>	<mark>TBA</mark>	<mark>TBA</mark>	<mark>TBA</mark>
<mark>TBA</mark>	<mark>TBA</mark>	<mark>TBA</mark>	<mark>TBA</mark>	<mark>TBA</mark>
<mark>TBA</mark>	<mark>TBA</mark>	<mark>TBA</mark>	<mark>TBA</mark>	<mark>TBA</mark>
<mark>TBA</mark>	<mark>TBA</mark>	<mark>TBA</mark>	<mark>TBA</mark>	<mark>TBA</mark>

Note: The above flight details are tentative and can be changed to different timings of the same flight or changed to a different flight.

Payment Policy

- ✓ INR30,000 per person at the time of booking
- ✓ Balance payment to be done 21 days prior to departure
- ✓ In case of Departure less than 21 days. Full payment to be given at the time of the booking

Cancellation policy

The following charges are to be applied at the time of cancellation of holiday

- ✓ Booking date to 91 days prior to departure -25 % of the total holiday cost or a minimum of 30,000 (whichever is higher) per person.
- ✓ Between 90-61 days of departure-50% of the total holiday cost per person.
- ✓ Between 60-46 days before departure 75% of the total holiday cost per person
- ✓ Less than 45 days of departure 100% of the total holiday cost per person.
- **Please note in case you want to cancel only one passenger out of two (or in proportion when more passengers are travelling). The second passenger will have to pay for single occupancy which will be calculated and given at the time of cancellation or will have to cancel both the passengers. It is not possible to cancel only one passenger out of two (or in proportion when more passengers are travelling)
- ** In case of Visa rejection, Zap Booking Pvt. Ltd. is not responsible under any circumstances. In addition, per person INR 15,000 will be charged from client if the visa is refused 60 days prior to departure. If the visa is refused within 60 days of the departure, normal cancellation policy will be applicable. The applicant has to submit all the visa documents with signed form within 3 working days of the booking as otherwise normal cancellation would apply.
- ** In case the client has booked add on services which has the change of itinerary and customization is involved, the holiday in that situation will be hundred percent non-refundable.



COST NOT INCLUDED

- ✓ Compulsory Tips to coach driver and Tour guide (Approx. Euro 3 per day)
- ✓ Any optional Tour
- ✓ Lunch
- ✓ Courier charges for any documentation delivery outside Delhi.
- ✓ No portage included
- ✓ Any expense of personal nature such as laundry, wines , mineral water etc.
- ✓ Any extension of the holiday before or after the dates specified
- ✓ Meals other than mentioned above in the itinerary.
- ✓ Visa Fees has to be paid directly by the passenger at the time of visa submission.
- ✓ Any RTPCR / COVID test as may be required from time to time.

VISA REQUIREMENTS

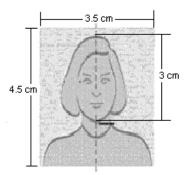
- ✓ Visa application Form (completed and signed by the holder of the passport submitted) do not use black pen in the visa forms.
- ✓ National passport valid at least 6 months beyond the date of return, with available pages for visa sticker and of "standard" quality (not damaged, torn, faded, etc.)
- ✓ Copy of the valid visas if any (USA,CANADA,UK,AUSTRALIA,NEWZEALAND)
- ✓ Your previous passport if available
- ✓ Clear photocopy of the first and last page of the passport
- ✓ A covering letter on a business letterhead from your employer / company stating your position and the length of your service and no objection certificate for the planned trip to Schengen Countries, mentioning the dates and the purpose of the trip.
- ✓ If an applicant is submitting the applications of his / her family, then all applications must have a copy of the covering letter.
- ✓ Evidence of sufficient financial means and proof of accommodation in Schengen Countries (e.g. hotel confirmation, bookings of the entire stay, receipt of paid package tour). (Hotel booking voucher to be provided by Zap Booking)
- ✓ A copy of the confirmed return ticket to India or Confirmation of reservation (To be provided By Zap Booking).
- ✓ Visas for UK and USA to be obtained first in case the applicant visits any of these countries before applying for Schengen Visa.
- ✓ If you have been refused a visa by an Embassy or High Commission in the last 2 Years.

 Refusal notice or a written explanation about reasons for trip and refusal is to be submitted.
- ✓ Overseas Medical Insurance policy (provided by Zap Booking).



✓ 4 new passport sized photographs. Stapled or pinned photographs would not be accepted.

PHOTO SPECIFICATIONS



Provide FOUR photographs (Not more than 6 months old) of yourself. The Photographs should be in color and:

- Taken against white background so that features are distinguishable and contrast against the back ground
- Clear share quality and with the face in focus.
- Printed on normal photographic paper (camera print).
- Full face (80 % zoom), non-smiling [without sunglasses, a hat/cap or other head covering, unless the applicant wears such items because of their religious belief or ethnic background].
- Please stick the Photograph on the Visa Application Form.

DOCUMENTS REQUIRED

	DOCUMENTS REQUIRED
	Last 6 Months Bank Statement all Pages Sign & stamp From Bank (Both Savings & Current)
	Last 3 Yrs ITR
	 Memorandum of Article of Association (Not required in Proprietorship firm)
	GST Registration
	Adhar Card Copy
BUSINESS	Pan Card Copy
	Savings
	Fd's , LIC , Mutual Funds , PPF etc)
	If Any Rental Income (Please give Rental Agreement Copies)
	Last 6 Months Bank Statement all Pages Sign & Stamp From Bank (Saving)
	Last 3 Yrs ITR
	• Last 6 Months Salary Slips (If Available) if not Salary Should reflect on your Bank Statement.
	 NOC From Company Stating the Leave Approval.
Service Or	Aadhaar Card Copy
Employer	Pan Card Copy
	Savings
	Fd's , LIC , Mutual Funds , PPF etc)
	➤ If Any Rental Income (Please give Rental Agreement Copies)
	Copy of Last 6 Months Bank Statement From Parents all pages sign & Stamp from Bank
	Copy of ITR of parents
	Copy of School/College/Institute ID Card
Chudant	 NOC from School/College/Institute mentioning the Leave Approval from School
Student	OR
	Can Provide Copy Of Holiday List from School Diary
	 NOC from parents required If only One parent is travelling (Mother / Father) with an ID



	Proof of that parent
	Documents Required as mentioned above if Business or Service
	If None of the Above – Than Please provide Parents / Sponsor Documents as below:
Honeymoon	Marriage Certificate (if available)
	Marriage /Engagement Photographs (at least 5 to 6)
	Marriage Card from Both Sides
	NOC from Both Parents with their ID Proofs mentioning that they have No Objection on
	their travel.
Retired / Senior	Last 6 months Bank Statement all pages sign & stamp from Bank
Citizen	LAST 3 YRS ITR
	Pension Certificate (if not) Bank will work if reflecting on Bank Statement.

Notes (Terms & Conditions)

Understanding of visa without objection

We understand the following by your confirmation to Zap Booking for the above Holiday that

- ✓ You authorize Zap Booking to apply for a visa on your behalf to the Embassy and that the visa is issued based on your credibility and profile and not the profile of Zap Booking.
- ✓ You are supposed to submit complete documents to Zap Booking within 3 days of the confirmation of your holiday and in case of failure of the same, Zap Booking would apply normal cancellation policy in case of rejection of your visa.
- ✓ In case of rejection of the visa due to any clerical error, Zap Booking will not be responsible for the same.
- ✓ In case of rejection of the visa, Zap Booking will not be responsible under any circumstances or on any grounds for the rejection of the visa.
- ✓ We encourage every applicant to apply for visa directly to the concerned High Commission.
- ✓ In case of delay in processing of applicant or approval or rejection of the visa by the embassy or if the passenger has not received the documents from the embassy before the day of departure, Zap Booking will not be responsible for the same and no amendments to your tour will be done. We will try to make alternate arrangements for you for which you will have to pay extra.
- ✓ We understand that you have read and accepted the below terms and conditions carefully before confirming your holiday with Zap Booking Pvt Ltd.
- ✓ In case the passenger applies them self for the visa, they have to apply from the Embassy of ITALY/FRANCE. In case the visa is issued other Embassy, the passenger will not be allowed to travel, and cancellation policy will be enforced as applicable.



Terms and Condition

- ✓ Above itinerary is a suggested itinerary and not a confirmed one as it can be changed by our local transporter
- ✓ Orientation tour means driving around the city with possible stopovers.
- ✓ Visa documents should submit 3 days after booking
- ✓ Some departures will have reverse itinerary
- ✓ On the way to Versailles in Paris there may or may not be a drop to Disneyland.
- ✓ Some tours are dependent on weather conditions, in case of bad weather, the tour might not be operated, and no refund will be given in that situation.
- ✓ In case of delay due to any reasons such as traffic, weather, accidents, etc., the tour can be delayed or cancelled, in that tour manager will take the decision to amend the schedule accordingly.
- ✓ In case there is a delay in the flight from the scheduled time, the services to be provided on that day might be affected or not provided.
- ✓ All above rates and services are subject to availability and can be changed without prior notice.
- ✓ All transfers and sightseeing are on seat in coach basis.
- ✓ There may be certain surcharges applicable at the time of booking of the holiday package as of now, we are not holding any confirmed airline seats, hotels rooms.
- ✓ No discount will be given in case the price of Euro goes down or above.
- ✓ Above prices are on per person basis on Double occupancy or as specified as otherwise Except the peak periods of congresses, fairs, local festivals
- ✓ Some departures might have join in groups where other groups might join in for the same, there might be a wait at the airport or railway/ bus station to pick them up.
- ✓ Please make sure you follow the timings given by the driver and guide for all the services and transfers. In case you fail to follow the timings, the driver will leave for which no refund will be given.
- ✓ Hotels suggested in the itinerary can be changed and will be equivalent or more to the one given to you in terms of price as per the official rate sheet of the hotel.
- ✓ Above 60 year old insurance charges extra, please check the same with reservation.
- ✓ The tour will be operated with a minimum of 20 passengers as otherwise the departure will be cancelled and full amount will be refunded to the passenger after deducting the visa, insurance and other administrative charges.
- ✓ The flight details are mostly fixed but can be change as well with a alternate flight (mostly in case of date change).
- ✓ In case the passports or other important documents need to be couriered, Zap Booking would do so on your behalf but would not take any responsibility in case of loss or damage of the documents.
- ✓ Please note the clients opting for extension of stay have to be applied for date change with the airline as our group departure dates are fixed. The date change is subject to availability of seat in group class which is subject to approval from the airline. We apply for the date change at the time of confirmation of the group but cannot confirm the same. In case, airline denies the return change. We will have to look at an alternate option for which any additional cost is to be paid by the client.



- ✓ The hotel will give the room double or twin as per the availability for which we have no control, the said is between the client and the hotel (bedding type availability
- ✓ We book the room in a certain room type. Any kind of upgrade or downgrade given to the client by the hotel is as a dispute between the hotel and client for which we have no control. Also, any kind of amenities or services not provided by the hotel will be a dispute between the hotel or airline and the client.
- ✓ We book basic room in the hotel booked by us unless specified the room category.
- ✓ NOT more than 3 passengers allowed in one room as per the European laws.
- ✓ Please note that the above tour might require physical activity where by a lot walking is needed at theme parks and other tours. The tour might also require long hours of tours and arrival which can be very late or early in the morning. All clients are excepted to take full medical check up with a doctor's approval before taking the above holiday package. In case any client is facing any medical problem, it is highly advisable to consult the doctor before undertaking the above holiday. Also, Zap Booking takes no responsibility in case there is a medical illness during or after the tour because of any reason.
- ✓ Special assistance are subject to approval based on request
- ✓ The above tour cist is calculated as per the current taxes, visa charges and other charges as per the current date. Ay change till the time of departure. Any additional cost of such nature will have to be taken care by the client.
- ✓ The passenger should check all the vouchers / visa /tickets / passport before travelling and advise the company if there is any error before travelling
- ✓ The above tour is operated in a coach , any technical problem in the coach will be addressed in the right way, but there can be a situation where immediate solution is not provided (such as non functioning of air conditioning / toilet etc.) under no situation , Zap Booking will be responsible for such problems
- ✓ All the documents will be given to the passenger 3 days before departure.
- ✓ You will be travelling on a budgeted Group tour in coach and there can be delays and unexpected problems enroute for which Zap Booking takes no responsibility.
- ✓ Any kind of disputes or refunds will not be verbally accepted. We will require the invoice, slips and requisite document with details to be able to process any refunds.
- ✓ Any kind of delays in flight such as fog or technical problem is not the responsibility of Zap booking and any kind of hotel cancellations and no shows will be the responsibility of the client
- ✓ Any disputes are subject to jurisdiction at the Delhi Court of law.
- ✓ Over and above the cancellation policy as mentioned above. .if there is any extra or additional cancellation policy of airline, cruise, hotels etc. the client will be responsible for the same and have to be paid by the client. There are also some tickets that are 100 percent non-refundable which is also to be taken care by the client.
- ✓ No dispute will be entertained in case of a visa rejection of the passenger under any circumstances and on any grounds.
- ✓ The visa is granted to a passenger based on his/her personal profile and not the profile and not the profile of Zap Booking pvt Ltd. , hence any rejection will not be the responsibility of Zap Booking Pvt. Ltd.
- ✓ Standard breakfast menu Bread, Butter, Jam, Cereal, Milk, Egg, Tea, Coffee, Fruits and Juice (varied for different hotels)



- ✓ Standard dinner menu 1 Non-Veg dish, 2 Veg Dishes, Dal, Rice, 2 Indian Salads, Naan/Breads, Raita, 1 Desert and unlimited tap water (varied for different hotels). Jain meal available on request.
- ✓ We also understand that the client accepts the above terms and conditions before reconfirming the above holiday.