

## EXOTIC PHUKET

**Phuket:** A rain forested, mountainous island in the Andaman Sea, has some of Thailand's most popular beaches, mostly situated along the clear waters of the western shore. The island is home to many high-end seaside resorts, spas and restaurants. Phuket City, the capital, has old shophouses and busy markets. Patong, the main resort town, has many nightclubs, bars, and discos.

### INCLUSIONS

- ✓ 5 nights' accommodation in Phuket at SHA+ Approved Hotel
- ✓ 5 Breakfast
- ✓ Half day Phuket city tour
- ✓ Return Airport transfers Private
- ✓ Hotel taxes
- ✓ Return airfare with taxes
- ✓ Travel Insurance
- ✓ GST
- ✓ THAILAND PASS (CERTIFICATE OF ENTRY)

### HOTELS

CITY	NIGHTS	HOTEL	CATEGORY
PHUKET	5	ANDAKIRA / DEEVANA PATONG HOTEL OR SIMILAR	4 STAR

PHUKET HOTEL UPGRADE OPTION AVAILABLE – ON REQUEST

### TOUR COST

	ADULT DOUBLE / TRIPLE	CHILD WITH BED (BELOW 12 YEARS)	CHILD WITHOUT BED (BELOW 12 YEARS)	CHILD WITHOUT BED (2 TO 3 YEARS)	SINGLE	INFANT
EX DELHI	<b>42,999</b>	<b>41,999</b>	<b>38,999</b>	<b>31,999</b>	<b>48,999</b>	<b>12,999</b>

\*The above cost is subject to availability and to be recalculated at the time of booking

TCS @ 5 % TO BE COLLECTD OVER AND ABOVE THE TOTAL COST OF THE TOUR PACKAGE

### Why 5 % Tax Collection at Source?

As per the Government mandate, tax is collected at source.

With PAN card @ 5 %

Without PAN card @ 10 %

**\*You can claim this amount while filing your income tax return**

### OPTIONAL ADD ON TOURS

TOUR NAME	ADULT	CHILD (3-12 YEARS)
Phi Phi Island (Speed Boat) * with return transfer	TBA	TBA
Tiger Kingdom entry fee ticket only (Big & medium size)	TBA	TBA
Dolphins Phuket with transfer Bay Phuket with transfer	TBA	TBA
Phuket Zoo with return transfer	TBA	TBA
5 Indian dinner (Without transfer)	TBA	TBA

**\* Excludes National Park Fee**

- Some Tours which were previously operated in SIC (Shared basis) are either not operating or are operating on private basis for which cost will be given separately

### FLIGHT DETAILS

FLIGHT NO	DEPARTURE AIRPORT	ARRIVAL AIRPORT	DEPARTURE TME	ARRIVAL TIME
G8-73	DELHI	PHUKET	01:00	07:05
G8-74	PHUKET	DELHI	08:05	11:30

\*Flight timing can change by the airline – recheck before confirming / always recheck flight timing a day before travel and on the day of travel as there might be last minute changes done by the airline.

### IMPORTANT COVID RELATED INFORMATION

- Passengers need to be fully vaccinated at least 14 days prior to departure (Approved Vaccines only)

- Passengers need to obtain COVID-19 test result (RT-PCR) (to be paid directly), issued within 48 hours before arrival in Phuket
- Passengers need to take RTPCR test on arrival at Phuket airport and must stay in their hotel room till a negative result comes out
- 72 hours prior to return the passengers need to take another RTPCR Test (to be paid directly) for arrival requirement in INDIA
- Passenger needs to carry all documents as listed below

#### DOCUMENTS NEED TO CARRY AT THE TIME OF TRAVEL

- VALID PASSPORT (MINIMUM ONE MONTH VALIDITY AT THE TIME OF TRAVEL) - CLIENT
- NEGATIVE RTPCR TEST REPORT 48 HOURS PRIOR TO DEPARTURE - CLIENT
- FULLY VACCINATED CERTIFICATE (APPROVED VACCINES ONLY) - CLIENT
- TRAVEL INSURANCE – TO BE PROVIDED BY ZAPBOOKING
- HOTEL VOUCHER – TO BE PROVIDED BY ZAPBOOKING
- FLIGHT AIR TICKETS – TO BE PROVIDED BY ZAPBOOKING
- BOARDING PASS – CLIENT NEED TO DO SELF CHECK IN
- THAILAND PASS (CERTIFICATE OF ENTRY)– TO BE PROVIDED BY ZAPBOOKING
  - We apply Thailand Pass on client behalf and outcome of the same is beyond our control as is approved by the Thailand government.
- TWO PHOTOGRAPHS (40 X 60 MM SIZE), WHITE BACKGROUND, RECENT - CLIENT

#### DOCUMENTS REQUIRED AT THE TIME OF BOOKING

- PASSPORT COPY (FRONT AND LAST(ADDRESS) PAGE)
- PAN CARD COPY
- VACCINATION CERTIFICATE (FULLY VACCINATED WITH DOUBLE DOSE ATLEAST 14 DAYS PRIOR TO DEPARTURE) – APPROVED VACCINES ONLY

#### EXCLUSIONS

- RTPCR TEST PRIOR TO DEPARTURE
- VISA ON ARRIVAL FEES (IF ANY)
- RTPCR TEST ON RETURN 48 HOURS PRIOR TO ARRIVAL
- ANY ADDITIONAL RTPCR TEST AS MAY BE REQUIRED
- Any Meals other than inclusions
- Personal expenses such as tips, porter age, telephone calls, rooms service, etc
- Anything which is not included in the Holiday as listed above in Inclusions

#### VISA REQUIREMENT (ON ARRIVAL)

- Original passport with minimum validity of 1 month at the time of travel
- TWO Photographs (40 X 60 MM size), White Background, Recent (Within last 3 months)
- Return confirmed Air Ticket
- Confirmed Hotel Voucher with address in Thailand
- Boarding Pass
- VISA FEES (AS APPLICABLE)
- It will also be necessary to prove that you have fund of at least 10,000 THB per person and 20,000 THB per family during your stay in Thailand

### PAYMENT TERMS

- Rs. 25,000 per person at the time of booking.
- Balance payment must be done 21 days prior to departure
- In case of Departure less than 21 days. Full payment must be given at the time of the booking.
- Foreign currency will be paid to the hotel from your BTQ quota for which we will require a copy of your pan card

### CANCELLATION POLICY

- Booking date to 31 days prior to departure - 25 % of the total holiday cost or a minimum of 25,000 (whichever is higher) per person.
- Between 30 – 21 days of departure – 50 % of the total holiday cost per person
- Between 20 – 11 days before departure – 75% of the total holiday cost per person
- Less than 10 days of departure – 100 % of the total holiday cost per person

### COVID RULES

- IN CASE A PASSENGER COMES OUT COVID-19 POSITIVE, AIRLINE AND HOTEL CANCELLATION POLICY WILL BE APPLICABLE WHICH IS BEYOND OUR CONTROL AND WILL BE CHECKED AT THE TIME OF CANCELLATION. MOREOVER, ZAPBOOKING WILL HAVE AN ADDITIONAL SERVICE CHARGE OF INR 3000 PER PERSON PAYABLE BY CLIENT
- IN CASE ONE OUT OF TWO OR MORE PASSENGERS COMES OUT COVID POSITIVE, OTHER PASSENGERS WILL HAVE TO TRAVEL OR PAY NORMAL CANCELLATION CHARGES AS PER THE ABOVE CANCELLATION POLICY
- WE APPLY FOR THAILAND TRAVEL PASS (CERTIFICATE OF ENTRY) ON BHALF OF THE CLIENT, APPROVAL OF WHICH IS DONE BY THAILAND GOVERNMENT WHICH IS BEYOND OUR CONTROL. IN CASE OF REJECTION OF THE SAME, NORMAL CANCELLATION CHARGES WOULD APPLY.

\*\* Please read the notes t & c below to get full clarity on the same.

### TERMS AND CONDITION

- **WE STRONGLY SUGGEST ALL OUR CLIENTS TO TAKE HOTEL UPGRADE AND SEE CAREFULLY AS TO WHAT CATEGORY OF THE HOTEL THEY ARE BOOKED AT ALONG WITH THE LOCATION OF THE HOTEL. THEY SHOULD CAREFULLY DECIDE ON THE HOTEL TYPE AND LOCATION THAT THEY WANT TO STAY AT**
- Please note in case you want to cancel only one passenger out of two (or in proportion when more passengers are travelling). The second passenger will have to pay for single occupancy which will be

calculated and given at the time of cancellation or will have to cancel both the passengers. It is not possible to cancel only one passenger out of two (or in proportion when more passengers are travelling)

- Booking date means the date of confirmation of Holiday verbally, through mail or by payment.
- The above cancellation charges are for normal packages booked. In case of upgrade or additional add ons are taken such as cruise, non-refundable hotels, airlines or services. Full cancellation amount to be paid by passenger
- All above rates are subject to availability and can be change without prior notice.
- All transfers and sightseeing are on Seat in coach basis unless specified.
- There may be certain surcharges applicable at the time of booking the hotel
- As of now, we are not holding any confirmed airline seats, hotel rooms.
- We have quoted above on the best available rates as of now.
- Actual ROE is charge at the time of confirmation.
- Rate calculated as per 1 USD = INR 74. Passenger will have to pay extra if the rate of exchange increases
- The inclusions mentioned in the itinerary are for reference purposes and all the inclusions to subject to your package type based on below pricing and acceptance.
- We can combine Phuket city tour on any day, even with transfer from airport or intercity transfers.
- Most of the dinners that we have are at the restaurants that are at walking distance from the hotel. Occasionally, the hotel might not have a good restaurant nearby so we give a better food option, but no transfers are provided for dinner. We will give the one way drop to the client after the tour (if the tour is operating the same day) and the clients will be responsible for their return transfer in accordance. The departure transfer can be arranged at an additional cost.
- Except the peak periods of congresses, fairs, local festivals
- Above suggested itinerary is only for indication and can be changed
- Hotel and airline cancellations to be applied
- Please make sure you follow the timings given by the driver and guide for all the services and transfers. In case you fail to follow the timings, the Driver will leave for which no refund will be given
- Hotels suggested in the itinerary can be changed and will be equivalent or more to the one given to you in terms of price as per the official rate sheet of the hotel.
- Some departures can have compulsory gala dinner on 31st of December depending on the policy of the hotel
- The flight details are mostly fixed but can change as well with an alternate flight (mostly in the case of date change)
- The hotel will give the room double or twin as per the availability for which we have no control, the said is between the client and the hotel (bedding type availability )
- We book the room in a certain room type. Any kind of upgrade or downgrade given to the client by the hotel is as a dispute between the hotel and client for which we have no control. Also, any kind of amenities or services not provided by the hotel will be a dispute between the hotel or airline and the client
- We book basic room in the hotel booked by us unless specified the room category.
- Please note that the above tour might require physical activity whereby a lot of walking is needed at theme parks and other tours. The tour might also require long hours of tours and arrivals which can be very late or early in the morning. All clients are expected to take full medical check up with a doctors approval before taking the above holiday package. In case any client is facing any medical problem, it is highly advisable to consult the doctor before undertaking the above holiday. Also, zapbooking takes no responsibility in case there is a medical illness during or after the tour because of any reason.
- Special assistance are subject to approval based on request
- The above tour cost is calculated as per the current taxes, visa charges and other charges as per the current date (November, 2021). Any change till the time of departure. Any additional cost of such nature will have to be taken care by the client.

- Please note to take care of the visa processing and its time as we will not be responsible for any kind of delays or refusal of visa from the concerned consulate and the cancellation policy of the holiday will be applied.
- Any kind of disputes or refunds will not be verbally accepted. We will require the invoice, slips and requisite document with details to be able to process any refunds
- Any kind of delays in flight such as fog or technical problem is not the responsibility of zapbooking and any kind of hotel cancellations and no shows will be the responsibility of the client
- Any disputes are subject to jurisdiction at the Delhi court of law.
- Over and above the cancellation policy as mentioned above. If there is any extra or additional cancellation policy of airline, cruise, hotels etc. the client will be responsible for the same and have to be paid by the client. There are also some tickets that are 100 percent non refundable which is also to be taken care by the client.
- We also understand that the client accepts the above terms and conditions before **reconfirming the above holiday.**