

## TOUR ITINERARY

### Day 1: Paris

Arrive in to one of the most stylish city in the world which has more familiar landmarks than no other city in the world. On arrival, you will meet our tour manager and be transferred to the hotel . Later on freshen up and proceed to experience the panoramic **city tour of Paris** with an



English speaking tour guide. This tour will take you to most of the major Parisian loved Sights of Paris with a visit to Louvre Museum and Glass pyramid, Palace de la Concorde, Champs Elyees, Arc de Triomphe, Notre Dame, Alexander Bridge, Invalides, Concords Square and much more.

Later we take a Boat ride - river **seine cruise**.

Immerse yourself in romance, cruising under iconic bridges to see the architectural wonders and discover the daily life of this beautiful city from the water. After cruise we precede for **Eiffel tower**. Observe the magic of Paris with breath-taking view from the 2<sup>nd</sup> level of Eiffel tower.

Later, proceed for Hot Indian dinner at the local Indian Restaurant.

After Dinner, you have an option to join Optional **Lido Show tour**. The lido has been a venue for the finest French cabaret show with the most famous name until 1964, Overnights at Hotel

**Meals: Breakfast, Dinner**

### Day 2: Paris (Disneyland Optional):

After hearty breakfast at the hotel, passenger who has booked for optional tour will proceed for **Disneyland (optional)**. Discover the magical land of Disney, just as you remember from classic Disney stories where fairytales really do come true. Adventure and fun to the power of five, Main Street, U.S.A.® Fantasyland, Frontier land, Adventure land and Discovery land.

Don't miss the Meet 'n' Greet with the beloved Disney Characters: a special moment to share. After Disneyland tour proceed for dinner at Indian restaurant. Overnight Stay at Hotel

**Meals: Meals in Flight, Dinner**

### Day 3: Paris to Amsterdam via Brussels

After breakfast proceed for Amsterdam by coach. On the way, there will be a de tour to Brussels in Belgium. You will start your **Brussels orientation tour** by driving along the magnificent Royal Residence, the Chinese Pavilion and St. Michaels' cathedral towards the world-famous Atomium. Later, head towards Amsterdam after capturing the memories of the beautiful Brussels city.



On arrival in Amsterdam, which is also known as the Venice of the north, there will be an **Amsterdam orientation tour** which will showcase Dam Square and the Royal Palace, the beautiful Amsterdam canal belt, the Anne Frank House, the Old Church, famous red light district as well as one or more of our city market streets. Later enjoy a **canal ride** before you proceed for Dinner and overnight stay in Amsterdam

**Meals: Breakfast, Dinner**

### Day 4: Amsterdam – Colonge – Frankfurt – Heidelberg (Heppenheim)

Today in the morning, after breakfast, proceed to the fourth largest German city "Cologne. Here you will witness Cologne Cathedral, the 4711 House, the Rathaus (historic city hall). Continue to metropolitan Frankfurt after **cologne orientation tour**.

**Frankfurt** magnificent skyline is visible to visitors long before they reach the city's gates. Travel around the old side of the city with the romer and the city's many Gothic and Renaissance buildings. Then, see its contemporary side with European Banking Centre, the shopping centre, and much more.



Continue your journey to Heidelberg/Heppenhime after **Frankfurt orientation tour**. Heidelberg is known for its romantic and picturesque cityscape. Here, you will see Heidelberg's Old Town, and marvel at its pretty Renaissance architecture. Also, experience the wooded **Black Forest**. After **Heidelberg orientation tour** proceed for your dinner and overnight stay in Heidelberg / Heppenheim.

**Meals: Breakfast, Dinner**

### Day 5: Heidelberg –Schaffhausen - Rhine falls – Zurich

After breakfast in the hotel continue to travel along the picturesque German Boarder, a 2.5 hours journey to Rhine Falls in Schaffhausen. **Rhine fall** is the largest plain waterfall in Europe. Admire and capture photos of the powerful falls and in the spring and summer, take a thrilling **boat ride** to get a closer look at them. Continue the scenic ride to Zurich for the **Zurich city orientation tour**.



In Zurich City tour you'll see, all the main attractions of this busy cultural and commercial centre, including the mediaeval Old Town and elegant Bahnhofstrasse before climbing to the Zurichberg for some great views over the city. Just sit back in a comfortable coach as your knowledgeable tour manager points out all the top sights, telling you all about this beautiful city. In evening, dinner hot Indian dinner will be served. Overnight stay at Hotel in Switzerland.

**Meals: Breakfast, Dinner**

### Day 6: Mount Titlis – Lucerne

Today after breakfast, sit back and enjoy a scenic coach ride over the Albis Pass and along the shores of Lake Lucerne. Upon arrival, a short **Lucerne orientation tour** will introduce you to Lucerne's main highlights including the Lion Monument, Chapel Bridge and the new Concert and Congress Hall.



Proceed to **Mount Titlis** through the world's first revolving cable car. Enjoy the spectacular sight of the glacier's deep crevasses and gigantic ice boulders from the **Rotair**, the revolving gondola lift

that allows you an unrestricted 360-degree view of the magnificent landscape. Dinner at the Indian restaurant/ Hotel and overnight stay in Hotel.

**Meals: Breakfast, Dinner**

### Day 7: Interlaken:

In the morning, breakfast in the hotel than proceed to **Interlaken** for its **orientation tour**, followed by some time for shopping. You also have an option to visit **Jungfrajoch Mountain**(optional) which



is over 11,000 feet up, and called the **Top of Europe**. Switzerland's most breath-taking scenery awaits. View a 13.6 mile ice stream, an Ice Palace, and views that will melt your heart. You will even be able to get up close to a selection of the sights as your driver-guide will give you some free time to explore the city's most iconic monuments. Dinner at local Indian restaurant / hotel and overnight stay at hotel in Switzerland.

**Meals: Breakfast, Dinner**

#### Day8: Switzerland-Innsbruck

After breakfast at the hotel, hop into the coach , sit back and enjoy the picturesque journey towards Innsbruck. On arrival, there will be short **Innsbruck Orientation** where you will see 'Goldenes Dachl' – the Golden roof, an ornate Gothic balcony and a symbol of the city. Also see the Heiblinghaus, a building resembling a wedding cake.

After that visit Swarovski Crystal Worlds museum where you will glimpse animals and jewellery made of Swarovski, exhibition halls decorated by crystals which h is designed by panel of international contemporary artists. Dinner at the Indian restaurant. Overnight in Innsbruck

**Meals: Breakfast, Dinner**

#### Day 9: Innsbruck – Venice

Today, after breakfast proceed to Venice, in Italy. It's time to travel to one of the most romantic cities in the world, Hop on a boat and be ready

to thrill yourself with the beauty of this island.

On arrival, there will be an **orientation tour of Venice** where you will see impressive Doge's Palace where Venice's famous lover and writer,



Casanova was held in an attic prison before he managed to escape. Later you see some of the main attractions of the romantic city – the stunning Basilica San Marco, the Bridge of Sighs, the exquisite Clock Tower and the Murano Glass blowing demonstrations. Proceed for **dinner** at Indian restaurant. Overnight in Venice.

**Meals: Breakfast, Dinner**

### Day 10: Venice, Italy - Florence / Pisa - Rome

Today after breakfast, we will proceed towards **Florence** to see– the cradle of the renaissance,we visit Duomo or Cathedral of Santa Maria del Fiore, the baptistery and bell tower, piazza della Signoria (open air museum), exterior of the famous Uffizi gallery & ponte vecchio the old bridge. Later we drive to Pisa where we will see four masterpieces of medieval times, which comprises of a baptistery,a cathedral, a cemetery, and the famous **Leaning tower of Pisa** (photo stop).



Later on continue your scenic ride towards Rome. **Dinner** at Indian restaurant. Overnight at Hotel in Rome.

**Meals: Breakfast, Dinner**

### Day 11: Rome – Milan

After breakfast at hotel hop onto the coach where there will be **guided city tour of Rome**. We start our tour from Saint Peter’s Basilica and then we proceed to see the grand ruins of colosseum, ancient wonders and Renaissance master pieces. See the Spanish Steps, Trevi Fountain, Pantheon, Piazza Navona, Roman Forum or grab a slice of pizza! Don’t forget to throw a coin in the beautiful Trevi Fountain. Later on heads for you final journey towards Milan.



Hot Indian dinner in Milan. Overnight in Milan

**Meals: Breakfast**

### Day 11: Milan - New Delhi

Breakfast at the hotel, heads towards airport for your flight back to Delhi

-----Tours ends with Sweet memories-----



## INCLUSIONS:

- 2 Night's accommodation in Paris
- 1 Night accommodation in Amsterdam
- 1 Night accommodation in Heidelberg (Heppenheim) / Germany
- 3 Night's accommodation in Switzerland
- 1 Night accommodation in Innsbruck
- 1 Night's accommodation in Venice
- 1 Night's accommodation in Rome
- 1 Night's accommodation in Milan
- River Seine Cruise in Paris
- Eiffel tower Level III
- Paris Guided City tour
- Brussels orientation tour
- Amsterdam Canal Cruise
- Amsterdam orientation tour
- Cologne orientation tour with Cathedral
- Black Forest
- Frankfurt orientation tour
- Rhine Fall Tours with Boat ride in Schaffhausen
- Interlaken orientation tour
- Lucerne orientation tour
- Mount TITLIS Tour with Rotair
- Zurich Orientation Tour
- Innsbruck orientation
- Swarovski Crystal World tour
- Rome guided city tour
- Pisa orientation tour
- Florence orientation tour
- Fields of Miracle
- Venice walking tour with Murano demonstration
- Venice : Vaporetto Ride
- Milan orientation tour
- Return Airport Transfers
- All transfers by Deluxe coach
- Economy Class airfare
- Insurance

- Breakfast and dinner
- Coach tour, Sightseeing as per the itinerary except for optional tours
- Services of a well-trained ZapBooking tour manager
- All Taxes

<b>HOTELS</b>			
<b>City</b>	<b>Nights</b>	<b>Hotel</b>	<b>Category</b>
Paris	2	Ibis or similar	3 star
Amsterdam	1	Ibis or similar	3 star
Heidelberg (Heppenheim)	1	Starkenburgerhof or similar	3 star
Switzerland	3	Hotel Lowen or similar	3 star
Innsbruck	1	Ibis or similar	3 star
Venice	1	Centrale or similar	3 star
Florence/Pisa	1	Ibis or similar	3 star
Rome	1	Ibis or similar	3 star

	<b>Tour Cost</b>					
	<b>Adult Twin / Triple</b>	<b>Child with bed (below 12 years)</b>	<b>Child without Bed(below 12 years)</b>	<b>Child without Bed(2-6 years)</b>	<b>Single</b>	<b>Infant</b>
<b>Ex-Delhi</b>	1,39,999	1,35,999	1,25,999	1,14,999	1,79,999	39,999
<b>Ex-Milan</b>	1,04,999	99,999	89,999	84,999	1,49,999	19,999

<b>Optional Tour cost</b>		
	<b>Adult</b>	<b>Child</b>
<b>Mount Jungfrau with Interlaken Orientation</b>	10,999	6,999
<b>Lido Show + illumination of Paris</b>	9,999	9,999
<b>Illumination of Paris (return transfer own)</b>	2,999	2,999

**Note:** No Exchange Fluctuation, Fixed price

## Departure dates-2018

<b>May</b>	<b>23</b>
<b>June</b>	<b>2,9,16,23</b>

### Flight Details

<b>AZ-769 DEL FCO 0400 0900</b>
<b>AZ-318 FCO CDG 1015 1230</b>
<b>AZ-1019 MXP FCO 1110 1225</b>
<b>AZ-770 FCO DEL 1510 0210 (+1)</b>

- Note:** The above flight details are tentative and can be changed to different timings of the same flight or changed to a different flight.

### Distance Chart

Sector	Distance (km)	Mode	Duration
Delhi - Paris		Flight	14 Hrs 30 min
Paris - Brussels	367 km	Coach	4 hrs 37 min
Brussels - Amsterdam	209 km	Coach	2 Hrs 36 min
Amsterdam-Colonge	265 km	Coach	3 Hrs 10 min
Colonge-Frankfurt	190 km	Coach	2 Hrs 04 min
Frankfurt - Heidelberg	108 km	Coach	93 min
Heidelberg - Rhine Falls	273 km	Coach	3 Hours
Rhine Falls - Zurich	46 km	Coach	37 min
Zurich -Lungern	87 km	Coach	1 Hrs 16 min
Lungern - Interlaken	31 Km	Coach	30 Min
Lucerne- Mount Titlis	41 Km	Coach	49 min
Lungern - Innsbruck	343 km	Coach	4 hrs 37 min
Innsbruck - Venice	387 km	Coach	4 hrs 37 min
Venice -Florence/Pisa	231 Km	Coach	2 Hrs 38 min
Pisa - Rome	357 Km	Coach	3Hrs 51 Min
Rome- Milan	573 km	Coach	6 Hrs



**Note:** Driving Directions are estimates and are variable. Duration is tentative and is subject to the prevailing conditions. Traffic / Roads / Tolls / Parking are variable

### Payment Policy

- Rs. 20,000 per person at the time of booking.
- Balance payment has to be done 21 days prior to departure
- In case of Departure less than 21 days. Full payment has to be given at the time of the booking.
- Foreign currency will be paid to the hotel from your BTQ quota for which we will require a copy of your pan card.

### Cancellation Policy:

The following charges are to be applied at the time of cancellation of holiday

- Booking date to 31 days prior to departure - 25 % of the total holiday cost or a minimum of 30,000 (whichever is higher) per person.
- Between 30 – 21 days of departure – 50 % of the total holiday cost per person
- Between 20 – 11 days before departure – 75% of the total holiday cost per person
- Less than 10 days of departure – 100 % of the total holiday cost per person
- Some part of the holiday is 100 % non-refundable and in such case, the said will be applied to the reservation over and above of the said cancellation policy

\*\* Please note in case you want to cancel only one passenger out of two (or in proportion when more passengers are travelling). The second passenger will have to pay for single occupancy which will be calculated and given at the time of cancellation or will have to cancel both the passengers. It is not possible to cancel only one passenger out of two (or in proportion when more passengers are travelling)

\*\* Please read the notes t & c below to get full clarity on the same.

**\*\*\*\*In case of Visa rejection, Zap Booking Pvt Ltd is not responsible under any circumstances. In addition, per person INR 9,999 will be charged from client if the visa is refused 30 days prior to departure. If the visa is refused within 30 days of the departure, normal cancellation policy will be applicable. The applicant has to submit all the visa documents with signed form within 3 working days of the booking as otherwise normal cancellation would apply.**

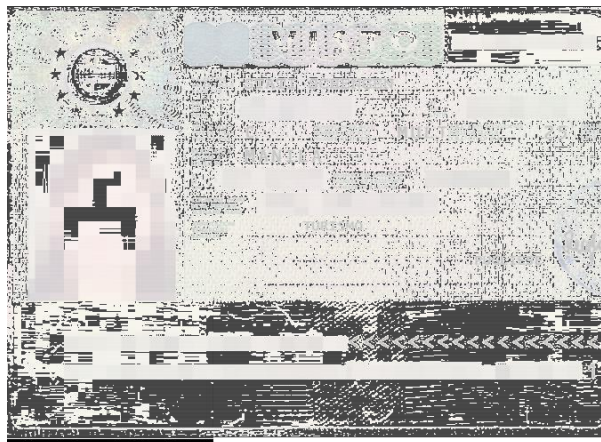
**\*\* In case the client has booked add on services which has the change of itinerary and customization is involved, the holiday in that situation will be hundred percent non-refundable.**



## COST NOT INCLUDED

- **Compulsory Tips to coach driver and Tour guide (Approx. Euro 3 per day)**
- Any Optional Tour
- Lunch
- Courier charges for any documentation delivery outside Delhi
- Any increase in Airport taxes, Airfare, fuel surcharge, YQ Tax : currently calculated as on 6 November, 2017
- No portage Included
- Any expense of personal nature such as Laundry, wines, mineral water etc
- Any extension of the holiday before or after the dates specified
- Cost of Basic travel Quota equivalent to USD 10,000
- Meals other than mentioned above in the Itinerary
- Visa fee of approx 4400 plus VFS service charge ( if any) directly by the passenger at the time of visa submission

## ALL ABOUT VISA



### Visa Requirement

- Visa application (completed and signed by the holder of the passport submitted) do not use black pen in the visa forms

- National passport valid at least 6 months beyond the date of return, with available pages for visa sticker and of "standard" quality (not damaged, torn, faded, etc.)
- Copy of the valid visas (if any)
- Your previous passport if available
- Clear photocopy of the first and last page of the passport
- 4 new passport sized photographs (details below). One photograph should be pasted on the form and the other photo to be given along with the application. Stapled or pinned photographs would not be accepted.
- A covering letter on a business letterhead from your employer/company stating your position and the length of your service and no objection certificate for the planned trip to Switzerland/Schengen countries, mentioning the dates and the purpose of the trip.
- If an applicant is submitting the applications of his/her family, then all applications must have a copy of the covering letter.
- Evidence of sufficient financial means and proof of accommodation in Switzerland/Schengen Countries (e.g. hotel confirmation, bookings of the entire stay, receipt of paid package tour). (hotel booking voucher to be provided by Zap Booking)
- A copy of the confirmed return ticket to India or confirmation of reservation. (To be Provided by Zap Booking)
- Visas for UK and U.S.A to be obtained first in case the applicant visits any of these countries before Switzerland/Schengen Countries.
- Personal & company's Income Tax Returns for last 3 years
- Latest 6 months personal & company's bank statements . Bank statement should be stamped and signed by Bank manager
- If you have been refused a visa by an Embassy or High Commission in the last 2 years: Refusal notice or a written explanation about reason for trip and refusal is to be submitted.
- Overseas Medical Insurance policy (provided by Zap Booking)

**NOTE: As from 2 November 2015, person requesting a Schengen visa will have to appear in person in order to provide biometric data (fingerprints and digital photography).**

### DOCUMENT REQUIREMENT OF EACH CATEGORY

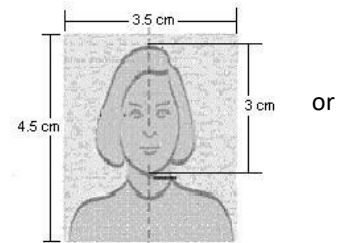
<b>BUSINESS</b>	- Director : Memorandum of Article of Association
	- Partnership: Partnership deed copy with your name mentioned on it
	-Self Employed: Supporting document which is the proof of your occupation
	- Proprietor: sales tax papers, letter from bank or shop establishment
<b>EMPLOYED</b>	- 3 month salary slip
	- Letter from employer confirming your employment with your designation in the company and mentioning that you have been sanctioned leave from the company for that particular period.

<b>STUDENT</b>	- School Id card
	- school holiday list which confirms your leave is legitimate
<b>HONEYMOONERS</b>	- Wedding Card and engagement photos
	- Marriage certificate
	- No objection letter from both parents, stating their return back to home country
<b>RETIRED</b>	- Retirement Proof
	- 6 months pension slip

**PHOTO SPECIFICATIONS**

*Please provide one recent photographs (not more than 6 months old) of yourself*

- Taken against a white background with contrasting cloths against the background.
- Full face, non-smiling [without sunglasses, a hat/cap other head covering, unless you wears such items because of their religious belief or ethnic background].
- 80% area face should cover



## Understanding of Visa without objection

We understand the following by your confirmation to Zap Booking for the above Holiday that

- You authorize zap booking to apply for a visa on your behalf to the Embassy and that the visa is issued based on your credibility and profile and not the profile of Zap Booking.
- You are supposed to submit complete documents to zap booking within 3 days of the confirmation of your holiday and in case of failure of the same, Zap Booking would apply normal cancellation policy in case of rejection of your visa
- In case of rejection of the visa due to any clerical error, zap booking will not be responsible for the same.
- In case of rejection of the visa, zap booking will not be responsible under any circumstances or on any grounds for the rejection of the visa.
- We encourage every applicant to apply for VISA directly to the concerned High Commission.
- In case of delay in processing of application or approval or rejection of the visa by the embassy or if the passenger has not received the documents from the embassy before the day of departure, Zap booking will not be responsible for the same and No amendments to your tour will be done. We will try to make alternate arrangements for you for which you will have to pay extra.
- We understand that you have read and accepted the below terms and conditions carefully before confirming your holiday with Zap Booking pvt ltd
- In case the passenger Applies them self for the Visa, they have to apply from the embassy of France or Switzerland. In case the visa is issued by some other Embassy, the passenger will not be allowed to travel and no cancellation will be done in that case.
- In Certain Cases, the embassy might request for additional documents from the passenger, any delay in visa from embassy will result in the cancellation policy as applicable

### Notes (Terms &Condition):

Above Itinerary is a suggested itinerary and not a confirmed one as it can be changed by our local transporter

Orientation tour means driving around the city with possible stop over's. Visa documents should submitted 3 days after booking

Some departures will have reversed itinerary

Some tours are dependent on weather conditions, in case of bad weather, the tour might not be operated and no refund will be given in that situation.

In case of delay due to any reason such as traffic, weather, accidents, etc. , the tour can be delayed or cancelled, in that case the tour manager will take the decision to amend the schedule accordingly.

In case there is a delay in the flight from the scheduled time, the services to be provided on that day might be affected or not provided.

All above rates and services are subject to availability and can be changed without prior notice. All transfers and sightseeing are on Seat in coach basis.

There may be certain surcharges applicable at the time of booking of the holiday package. As of now, we are not holding any confirmed airline seats, hotel rooms.

No discount will be given in case the price of euro goes down or above

Above prices are on Per person basis on Double Occupancy or as specified as otherwise Except the peak periods of congresses, fairs, local festivals

Some departures might have Join in groups where other groups might join in for the same, there might be a wait at the airport or railway/bus station to pick them up.

All the payments have to be done by client in INR which is from the Basic Travel quota of USD 10,000 per person. The company will buy foreign exchange on behalf of the passengers to pay to the vendors. Please make sure you follow the timings given by the driver and guide for all the services and transfers. In case you fail to follow the timings, the Driver will leave for which no refund will be given.

Hotels suggested in the itinerary can be changed and will be equivalent or more to the one given to you in terms of price as per the official rate sheet of the hotel.

In case a passenger wants to pay for a part or total payment in Euro's the said can be done after checking exchange rate from us on the day of payment

**The tour will be operated with a minimum of 20 passengers as otherwise the departure will be cancelled and full amount will be refunded to the passenger after deducting the visa, insurance and other administrative charges .**

The flight details are mostly fixed but can change as well with an alternate flight (mostly in the case of date change)

In case the passports or other important documents need to be couriered, Zap Booking would do so on your behalf but would not take any responsibility in case of loss or damage of the documents.

Please note that the clients opting for extension of stay, have to be applied for date change with the airline as our group departure dates are fixed. The date change is subject to availability of seat in group class which is subject to approval from the airline. We apply for the date change at the time of confirmation of the group but cannot confirm the same. In case, airline denies the return change. We will have to look at an alternative option for which any additional cost is to be paid by the client.

The hotel will give the room double or twin as per the availability for which we have no control, the said is between the client and the hotel (bedding type availability )

We book the room in a certain room type. Any kind of upgrade or downgrade given to the client by the hotel is as a dispute between the hotel and client for which we have no control. Also, any kind of amenities or services not provided by the hotel will be a dispute between the hotel or airline and the client

We book basic room in the hotel booked by us unless specified the room category.  
NOT more than 3 passengers allowed in one room as per the European laws

Please note that the above holiday is a fixed holiday for which any alteration or changes are not possible and any request for changes are subject to approval and availability.

Please note that the above tour might require physical activity whereby a lot of walking is needed at theme parks and other tours. The tour might also require long hours of tours and arrivals which can be very late or early in the morning. All clients are expected to take full medical check up with a doctor's approval before taking the above holiday package. In case any client is facing any medical problem, it is highly advisable to consult their doctor before undertaking the above holiday. Also, zapbooking takes no responsibility in case there is a medical illness during or after the tour because of any reason.



Special assistance are subject to approval based on request

The above tour cost is calculated as per the current taxes, visa charges and other charges as per the current date. Any change till the time of departure. Any additional cost of such nature will have to be taken care by the client.

The Passenger should check all the vouchers / visa / tickets / passport before travelling and advise the company if there is any error before travelling

The above tour is operated in a coach, any technical problem in the coach will be addressed in the right way, but there can be a situation where immediate solution is not provided (such as non functioning of air conditioning / toilet etc.) under no situation, zap booking will be responsible for such problems

All the documents will be given to the passenger 3 days before departure.

You will be travelling on a budgeted Group tour in Coach and there can be delays and unexpected problems enroute for which Zap Booking takes no responsibility.

Please note to take care of the visa processing and its time as we will not be responsible for any kind of delays or refusal of visa from the concerned consulate and the cancellation policy of the holiday will be applied.

Any kind of disputes or refunds will not be verbally accepted. We will require the invoice, slips and requisite document with details to be able to process any refunds

Any kind of delays in flight such as fog or technical problem is not the responsibility of zapbooking and any kind of hotel cancellations and no shows will be the responsibility of the client

Any disputes are subject to jurisdiction at the Delhi court of law.

Over and above the cancellation policy as mentioned above. If there is any extra or additional cancellation policy of airline, cruise, hotels etc. the client will be responsible for the same and have to be paid by the client. There are also some tickets that are 100 percent non-refundable which is also to be taken care by the client.

No dispute will be entertained in case of a visa rejection of the passenger under any circumstances and on any grounds.

The visa is granted to a passenger based on his/her personal profile and not the profile of Zap Booking Pvt Ltd, hence any rejection will not be the responsibility of Zap Booking pvt ltd.

We also understand that the client accepts the above terms and conditions before reconfirming the above holiday.